

SDB RETURNFORM

ORDERNUMBER _____
NAME _____
COMPANY _____
ADRESS _____
POSTCODE _____
COUNTRY _____
PHONE NUMBER _____
E-MAIL _____

| AMOUNT | PRODUCT |
|--------|---------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

REASON OF RETURN

REPAIR

- DEFECT WITHIN GUARANTEE
 DEFECT OUTSIDE GUARANTEE
 DAMAGED PRODUCT DELIVERED
 DAMAGED PRODUCT
 OTHER: _____

DESCRIPTION OF DEFECT

TO BE FILLED IN BY SDB

Date of receiving return: _____
Processed by: _____

ASSESSMENT & FURTHER ACTIONS

INFORMATION RETURN

Please contact the customer support for returning or repairing items. Further information with regards to returns will be provided.

RETURN POLICY

We kindly request that items be returned complete and undamaged.

Items delivered in a shipping box must also be returned in a suitable shipping box.

You are responsible for the shipping costs of returns.

In the event of a defect caused by your own actions (e.g. damage caused by dropping, impact or water) or attempted repair by third parties, you are not entitled to a warranty claim. In this case, investigation costs will also be charged.

QUESTIONS?

Of course, you can always contact our customer service team. We are happy to help!

info@silentdiscobox.com

Tel: +31 (0)85 - 732 68 59

PLEASE NOTE

Unfortunately, we cannot process returns that do not meet our return conditions or that do not include a return number and this form.